Missouri Valley College School of Nursing



BSN PRECEPTOR HANDBOOK

For use in: NU 482 Senior Practicum

BUILDING 109 FITZGIBBON CAMPUS

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PRECEPTOR'S WELCOME

The faculty and staff at Missouri Valley College School of Nursing thank you for your willingness to serve as a clinical preceptor for undergraduate students from our nursing program. We realize that as preceptors, you not only dedicate your time and energy, but you are also challenged with patience as you help students learn new skills that will help them navigate the path of becoming a registered nurse. Your leadership skills along with your expertise, self-confidence, and role modeling will help students gain knowledge and skills necessary to practice safely and competently as a professional nurse. The faculty appreciates these valuable learning experiences and look forward to working with you as we improve our program and work with other disciplines to meet the demands of an ever changing health care system.

Please read the handbook as it will help you understand your role as a preceptor. If you have questions, don't hesitate to contact the clinical coordinator or the program director. Emails and phone numbers can be found under faculty profiles in the handbook. Also, if you would like communication at specific times regarding the student's performance, please contact the clinical coordinator/instructor/professor with how and when you would like to be contacted. It is our desire to make this a positive experience for all parties.

Before the semester begins, a faculty member will contact you to discuss course requirements, and provide emails and phone numbers for faculty providing oversight for the student(s). Other documents discussed and/or provided include but not limited to a copy of the syllabus, a student schedule, preceptor agreement form for your signature and our files, and a clinical/preceptor form. In the appendix of the handbook, you will find copies of necessary documents.

Once again, thank you for agreeing to share your skill and expertise with our undergraduate students. The faculty and administration from Missouri Valley College and the School of Nursing recognize and appreciate your contributions to our College and to the profession of nursing.

THE MISSION and PHILOSOPHY of the MVC NURSING PROGRAM

MISSION: Guiding nursing students to succeed in the acquisition of the theoretical knowledge and applied skills necessary to become a Baccalaureate-prepared nurse generalist.

PHILOSOPHY: The Philosophy of the Nursing Program is consistent with the mission, vision, values, and goals of Missouri Valley College.

NURSING FACULTY BELIEFS: Nursing is both an art and a science. The practice of nursing occurs in a dynamic and changing healthcare environment. Patient's individual needs are met by using the holistic approach and through the use of the nursing process. Practicing nurses must be caring and compassionate, have critical thinking skills, be competent, be self-directive, be ethical, practice within their scope, practice with cultural sensitivity, promote health and wellness across the lifespan, be a life-long learner, and also be a patient advocate.

FACULTY COMMITMENT: The faculty is committed to academic and clinical excellence in preparing students to become professional nurses. Nursing educators are committed to a learner-centered process which uses knowledge gained from general education courses and knowledge and skills gained from nursing courses to prepare the nurse to practice safely and competently. Acquisition of knowledge and skills are achieved through various means such as the teaching-learning process, research, instructional design/methodologies, and internal and external resources. The faculty members are lifelong learners and instill this trait in their students. Lifelong learning increases knowledge, skills, professionalism, and is beneficial for medical communities in caring for diverse populations with complex needs in a variety of settings.

PROGRAM STUDENT LEARNING OUTCOMES

The Missouri Valley College School of Nursing faculty designed the curricula to encompass principles from both science and liberal arts. Students gain knowledge and skills in courses such leadership, mental health and community nursing, healthcare delivery systems, health care technology, nursing research, and best practices to enter the healthcare arena as nurse generalists. The nurse is compassionate and is proficient in leadership skills, critical thinking skills, and utilization of best practices necessary to provide safe and quality care to diverse groups with chronic and acute needs in a variety of settings within a medical community. Upon graduation, students shall meet the following learning outcomes:

- 1. Complete a solid base in liberal education which provides the cornerstone for the practice and education of nurses, with an emphasis on critical thinking, clinical reasoning, lifelong learning and healthy lifestyles.
- 2. Provide safe, competent care to diverse patients with complex needs including individuals, families, communities and populations.
- 3. Demonstrate leadership skills to promote/advance the nursing profession in theory, science, research, and practice.
- 4. Use current best practices/evidence to promote high-quality care and improve health outcomes.
- 5. Use information management and application of patient care technology in the management and delivery of quality, accessible, and cost effective health care.
- 6. Collaborate with other disciplines to develop/evaluate health care policies, including financial and regulatory, which directly and indirectly impact equity and diversity in health care and the profession of nursing.
- 7. Communicate effectively with healthcare professionals and other disciplines to promote the delivery of high quality care to achieve optimal patient health outcomes.
- 8. Use appropriate resources for health promotion and disease prevention at the individual and population level as necessary to improve population health outcomes across the lifespan.
- 9. Demonstrate professionalism and role model the inherent values of accountability, social responsibility, autonomy, compassion, integrity, and cultural humility which are fundamental to the discipline of nursing.

*Student Learning Outcomes were developed utilizing the Baccalaureate Essentials from the Commission on Collegiate Nursing Education (CCNE, 2008).

GENERAL INFORMATION: CLINICAL PRECEPTOR PROGRAM

PURPOSE: To assist the student in making a timely and smooth transition from the student role to the entry-level registered nurse role.

IMPORTANCE: Students need the opportunity to see expert nurses in action. A preceptor program provides the opportunity for these nurses to mentor/precept students that will become future health care leaders of tomorrow. Students must come prepared to take advantage of every learning experience. Mentors/preceptors can assist students to improve communication skills, find ways to handle role conflict, work as effective team members, become better clinicians by using best practices, use critical thinking skills to help in priority making, and also to improve time management and organizational skills. This experience allows students to see first-hand the need for peer networking and support of the nursing profession. It also builds professional and personal friendships that can last a lifetime.

PRECEPTOR: An experienced, competent, caring, non-faculty registered nurse (RN) who agrees to serve as a role model, leader, consultant, mentor, and teacher, helping students to bridge the gap between academia and what can be expected in the "real world" of taking care of patients.

PRECEPTEE: A pre-licensure student who will spend time with a preceptor (1:1) to increase learning opportunities through realistic nursing experiences in a designated clinical setting.

AGENCY: Clinical setting that is approved by the College and where the student will do the preceptorship.

FACULTY ADVISOR: Nursing instructor/professor who oversees the experience and works closely with the preceptor to assure the student's success.

PRECEPTOR CRITERIA: The preceptor must have an active Missouri license as an RN, prepared at a minimum of an Associate level, minimum of one year of clinical experience with satisfactory evaluations, desire and commitment to help the student grow as a professional nurse, and also be committed to excellence in nursing practice.

FACULTY PRESENCE: There will not be a faculty member at the site on a continual basis. The faculty member will make scheduled visits with the preceptor and the student to assure learning objectives are being met and that lines of communication are open and that all understand the importance of effective communication.

STUDENTS AS ADULT LEARNERS: Our students are adult learners (both traditional and nontraditional) that want to learn, be self-directed, use life experiences in the learning process, and are motivated to achieve personal and professional goals by returning to school. Faculty at this college realize that not all students are alike and learn the same way, thus we support the diversity found in our student population while creating positive learning environments/experiences allowing students to reach their educational goals.

COLLABORATION: Faculty members work with the clinical agency staff to decide on the appropriate preceptors for each student. The course instructor/professor is responsible for developing the Clinical Practicum Learning Objectives. He or she will share these with the preceptor. However, nursing faculty are responsible for the final evaluation of the student.

FEEDBACK IS IMPORTANT: Constructive feedback helps students grow professionally. It is encouraged and needed for students to take advantage of new and challenging learning opportunities and to also enhance practice methods. Feedback should be specific and done in a positive and timely manner. Provide specific examples of what they have done well and not so well. For things not done so well, educate the student on how to use best practices to improve patient care. Create a learning environment that is conducive to positive learning that assures accountability and responsibility. Take every opportunity to promote professionalism within the clinical setting.

PRECEPTOR EVALUATION OF THE STUDENT/EXPERIENCE: The preceptor will be asked to evaluate the student's performance in the clinical setting and also how the experience went overall. A copy of the form(s) are found in the handbook.

STUDENT EVALUATION OF EXPERIENCE/PRECEPTOR: Before the clinical experience ends, the student will evaluate the experience and the preceptor. A copy of the form(s) are found in the handbook.

PRECEPTOR EVALUATION OF THE STUDENT: The preceptor will evaluate the student at the end of the practicum. A student will provide you with a stamped envelope to submit to the Missouri Valley School of Nursing.

CLINICAL HOURS FORM: The preceptor shall document and sign the form attesting to the number of clinical hours each student spends in the agency. A copy of the form(s) are found in the handbook

ROLES AND RESPONSIBILITIES

NURSING STUDENT:

ORIENTATION:

- Participate in the agency and unit orientation.
- Become familiar with skills and orientation lists.
- Schedule hours early with preceptor to guarantee required hours will be met at end of semester.
- Provide accurate information on past learning/working experiences.
- List 3 personal strengths and 3 personal weaknesses
- Provide the preceptor with the Nursing Student Learning Outcomes to help plan the clinical learning experience and in meeting the outcomes.

PRACTICE:

- Provide safe, competent, and ethical nursing care.
- Ask for assistance from preceptor/supervisor when needed/indicated to perform care safely.
- Documents patient information in an accurate and timely manner.
- Demonstrates use of best practices, priority setting, and organizational skills.
- Reports patient status or changing status to appropriate medical/nursing personnel.
- Assesses patient and modifies care according to nursing and legal standards.
- Effectively collaborates/communicates with all disciplines to assure positive patient outcomes.
- Portrays a professional image at all times including communication, attendance, dress code, and working with all disciplines.
- Accepts responsibility for own behavior and looks for opportunities to learn and improve nursing practice.

COMMUNICATION:

- Communicates early with preceptor/clinical instructor/professor any needed schedule changes, tardiness, or sickness.
- Post response in the course platform at least weekly on how objectives are being met.
- Keep clinical log hours current and assure the preceptor has signed them.
- Communicate schedule changes with instructor and preceptor before making changes in previously approved schedule.

EVALUATION OF CLINICAL EXPERIENCE:

- Provide frequent and objective feedback to preceptor regarding learning experience.
- Complete the preceptor and program evaluation in a timely manner and submit as directed in the Syllabus.

ROLES AND RESPONSIBILITIES

CLINICAL INSTRUCTOR/PROFESSOR:

ORIENTATION:

- Assigns preceptor and organizes meeting with preceptor and nursing student.
- Assures that agency, preceptor and department supervisors are ready for the student to begin learning experience(s).
- Provides preceptor with all necessary material/information for the student's learning experiences.
- Assures questions have been answered to the preceptor's expectations.
- Assures that the clinical agency will have appropriate supervision for the student should the preceptor be absent.

SUPERVISION AND EDUCATION:

- Assumes overall responsibility for educating and evaluation of the student.
- Assures students are compliant with immunizations.
- Assures students are compliant with CPR certification and professional liability insurance coverage.
- Serves as a liaison to the preceptor in evaluating the student's performance of clinical skills and in taking advantage of learning/educational opportunities.

COMMUNICATION:

- Collaborates/communicates with nursing student and preceptor and/or designee to make sure all understand the performance expectations, personal goals/objectives, and student learning outcomes.
- Provides guidance to assure the student's learning needs are being met.
- Serves as a resource to the nursing student and preceptor.
- Completes the student's evaluation with input from student and preceptor and uses this to determine final grade in the course.

EVALUATION OF CLINICAL EXPERIENCE:

- Meet with or provide frequent feedback regarding the student's performance in the clinical agency/setting.
- Meet with the preceptor and student at the clinical site a minimum of three times during the clinical rotation.

ROLES AND RESPONSIBILITIES

PRECEPTOR:

- Completes and submits the Preceptor Profile regarding qualifications needed to be a preceptor. Must be on file in Nursing Office before students can begin practicum.
- Assists the student/clinical instructor/professor in identifying patients and making assignments that will help meet the personal goals/objectives and learning objects of the practicum/course.
- Assures that all department staff are aware of student's presence and what the preceptor's role and responsibilities are.
- Assists student with receiving adequate hours per week to meet objectives of practicum.
- Assists the student to identify his/her weakness and provides opportunities for professional growth and development such as professionalism, critical thinking, and learning new skills for implementing and evaluating plans of care.
- Seeks guidance from the instructor/professor and/or nurse manager if have concerns with student's competencies/professionalism to allow for early intervention(s).
- Communicates regularly with the nursing student and the instructor/professor on the student's progress in meeting objectives in the clinical setting.
- Provides input to instructor/professor through meetings/student evaluation to determine if the student abilities/skills did or did not met the clinical practicum learning objectives.
- Preceptors shall not supervise more than two students on any given shift. Preceptor supervision denotes that the preceptor is present and available to the students in the clinical/rotation setting.

HEALTH CARE AGENCY:

- Retains ultimate responsibility for all patients care and needs.
- Retains responsibility for the preceptor's salary, benefits, and liability.

CLINICAL PRACTICUM LEARNING OBJECTIVES

- 1) Use summative knowledge, acquired technical skills, pharmacological principles, advanced critical thinking skills and current literature/research findings in the nursing process when providing safe care for multiple clients with complex healthcare problems (PSLO #2, 3 & 5; QSEN #1 & 6).
- 2) Assess cultural background, developmental level, and religious/spiritual practices when planning nursing care for diverse clients with complex health care needs (PSLO #6, 9; QSEN #1).
- 3) Implement therapeutic and professional communication skills to collaborate with patients, families, and other health care disciplines (PSLO # 6 & 7; QSEN #2).
- 4) Design individualized evidence-based teaching plans for clients with complex health care needs (PSLO #8; QSEN #1).
- 5) Maximize collaboration with peers, preceptor, and other health care disciplines in managing the care of diverse patients with complex needs (PSLO #6 & 8; QSEN #2).
- Analyze accountability, responsibility, and adherence to legal/ethical guidelines, professional standards when providing quality, safe, and cost-effective care for diverse populations in multiple and complex settings (PSLO #2, 3, & 9) (QSEN #5)
- 7) Maximize opportunities to act as a patient advocate (PSLO #9).

FACULTY PROFILES

Peggy Van Dyke DNP, RN, FNP-BC

Academic and Professional Title

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Nursing Program Director

Associate Professor, School of Nursing

Education

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PROFESSIONAL DRESS CODE POLICY

PURPOSE: To set the standards of professional dress for MVC Nursing Students attending clinical experiences while representing the College.

POLICY:

- 1. **Uniforms:** Uniforms scrubs must be clean, ironed, and worn at the waist level. The length must not touch the floor or ground. The top must cover the student's hips. Neutral or white undergarments are to be worn under uniform scrubs. Colors and designs are not to show through uniform scrubs.
- 2. **Identification:** MVC nursing students must include the school photo ID badge and identifying patch on the school uniform.
- 3. **Shoes/Hosiery:** Hose may be white or neutral in color. While socks may also be worn with the uniform scrubs. Shoes must be enclosed at both the heel and the toe and be white and clean at all times. Athletic shoes white in color without logos, etc are allowed, but the shoe laces must be tied, clean, and white.
- 4. **Lab Jackets/Coats:** When indicated, a white lab jacket with school patch may be worn. For example, when visiting the hospital to get patient assignment.
- 5. **Nails:** Nails must be clean and trimmed to a length that will not interfere with procedures/care and not scratch or injury the patient. Clear nail polish is acceptable in certain areas, please check on hospital policy first. No acrylic nails are to be worn in the hospital setting as they can harbor germs that can cause infections and place patients at risk.
- 6. **Hair:** Hair is to be off the shoulders, clean, and styled for the work setting. Mustaches, sideburns, and/or beards must be neatly trimmed and clean.
- 7. **Jewelry:** No hoop-or dangling earrings are allowed. One small stud or post earring per ear is allowed. No visible body piercing, including tongue rings are allowed. Necklaces, bracelets, pendants, or large watches are not allowed. Med Alert bracelets are allowed.
- 8. **Body Art:** Body art or tattoos must be covered by professional clothing. A professional white T-Shirt maybe worn to cover tattoos extending down the arms/or to the wrists.
- 9. **Make-Up/Perfume:** Makeup must be professional and kept to minimum. No perfume, cologne, or aftershave is to be worn in the patient care areas and worn in moderation in non-patient care areas.-
- 10. **Miscellaneous:** Students are to be bathed and smell clean. Fragrance free deodorant is to be worn at all times unless have note from provider that unable to do so due to health reasons. Teeth are to be clean and breathe free from odor. Tobacco products are not allowed to be visible through clothing. Contact lenses should be a natural eye color.

BSN PROGRAM

-		(To be completed by a	
Name:			
Cell/Work/ or Hou			
Email:			
Employment Infor			
Shift and Unit wor	ked:		
Average number o	of hours worke	ed: Per Week:	Per Shift:
Number of years in	n Nursing:	At Facility:	In Unit:
Served as a previo	us preceptor:	Yes: No:	Number of times:
Applicant's Signat	ture:		Date:
Best way to contact	et you:		
	vidual to be a		ou support this individual) rt of the learning process of the student at
Manager/Sunervis	or Name/Sign	ature:	Date:
Agency Name:	or rame/sign	ature	Contact Number:
Personal Educati	on:		Contact (vanioe).
ree	Year	School/Program	Address
icc	granted	School/1 rogram	Address
rtification/ ensure:	License Number	License Expiration Date	State

OR MAY SUBMIT A CURRENT RESUME TO CLINICAL COORDINATOR

BSN PROGRAM

Agreement to Precept Nursing Student in Clinical Setting

Course/Practicum: NU482 – Senior Seminar	•				
Preceptor:	Nursing Student:				
By signing this form, I agree to act as the clipart of his/her senior practicum.	nical preceptor for the aforementioned student as				
I have received and read the Preceptor Hand	book. Yes / No (circle one)				
	structor/professor at the beginning, during, and at the udent is progressing smoothly and is meeting the a timely manner.				
My phone number for reaching me is:					
FAX:					
Email:					
Institution:					
Preceptor Signature and Date Signed:					
Please contact the instructor/professor below	should you have questions or concerns:				
Name:					
Institution:					
Phone Number:					
Email Address:					
Fax Number:					

BSN PROGRAM

PRECEPTOR PRACTICUM EXPERIENCE

Instructions: Mark the selected response using the following scale. Upon completion of the evaluation, please send by email to the cronks@moval.edu. If you have concerns or need assistance also email or call Serena Cronk, Clinical Coordinator.

Key: 1: Strongly Agree, 2: Agree, 3: Neutral, 4: Disagree, and 5: Strongly Disagree

	1	2	3	4	5
The preceptor handbook helped me to understand					
my roles and responsibilities as a preceptor					
The practicum objectives are realistic and can be					
obtained in the clinical setting					
Communicating with the instructor/professor					
regarding course objectives helped me to					
understand the expectations/performance of the					
student					
Communicating with the student helped me select					
patients, etc that will meet his/her learning needs					
Regular communication with the faculty liaison					
helped me identify learning opportunities for the					
student in order to progress in meeting personal					
goals/objectives as well as practicum objectives					
The MVC nursing faculty were available and					
helped me to fulfill my obligations of the					
preceptor role					
The time commitment was reasonable					
The student came to the clinical setting prepared					
and excited to learn new skills					
The experience with the student was a positive					
one					
I am willing to serve in the preceptor role for					
future students					

Please contact Serena Cronk if you wish to provide more feedback or have questions or concerns about serving again in the preceptor role. Thank you for taking the time and energy in helping our nursing students learn. It is greatly appreciated.

BSN PROGRAM

STUDENT EVALUATION OF PRECEPTOR AND LEARNING EXPERIENCE

Key: 1: Strongly Agree, 2: Agree, 3: Neutral, 4: Disagree, and 5: Strongly Disagree

	1	2	3	4	5
Used expertise when teaching new skills					
Used best practices when caring for patients					
Demonstrated professionalism at all times					
Introduced student to staff/nurses on unit					
Aware of my role/expectations as a student					
Communicated my progress on a continual basis					
Selected patients and opportunities to help meet the					
practicum/course objectives					
Available to help when needed					
Encouraged the use of critical thinking skills					
Created an environment conducive to learning					
Provided both positive and negative feedback in a					
constructive and non-threatening manner					
Enjoyed the experience and would recommend the					
preceptor to others					
Enjoyed the clinical site and would recommend the site to					
others					
	_				
Preceptor Name:	D	ate:			
Agency Name:					

Student Name: _____ Date: _____

BSN PROGRAM

PRECEPTOR STUDENT EVALUATION

Instructions: Mark the selected response using the following scale. Upon completion of the evaluation, please send by email to the cronks@moval.edu. If you have concerns or need assistance also email or call Serena Cronk, Clinical Coordinator.

Key: 1: Strongly Agree, 2: Agree, 3: Neutral, 4: Disagree, and 5: Strongly Disagree

	1	2	3	4	5
The student came to clinicals on time					
The student was dressed appropriately for the					
clinical					
The student presented himself/herself in a					
professional manner					
The student was knowledgeable about his/her					
patients					
The student sought out learning opportunities					
The student has a knowledge base to care for					
multiple complex patients					
The student demonstrated critical					
thinking/reasoning skills					
The student demonstrated organizational skills					
The student provided care safely and with a					
caring approach.					
The student demonstrated understanding of the					
nursing process when providing care					
The student involved patients and families in					
plans of care					
The student worked as an effective team					
member					
The student completed work on time					
The student met the learning objectives (page					
11 of the preceptor handbook)					
The student followed regulatory guidelines					
(HIPAA, OSHA etc)					
The student anticipated and recognized					
changes in the patient's condition					
The student took appropriate action when					
there was a change in the patient's condition					

The student acted calmly when caring for a			
patient with a changing status.			
The student's documentation accurately			
reflected the care provided			
The student used constructive feedback to			
enhance patient care			
The student kept the preceptor current in			
patient care needs			
The student provided care based on the			
patient's spiritual, cultural needs, and			
psychosocial needs			
The student demonstrated awareness of all			
internal and external resources available to			
enhance patient safety and care			
The student demonstrated safe technical skills			
in providing patient care			

Please contact Serena Cronk if you wish to provide more feedback or have questions or concerns about serving again in the preceptor role. Thank you for taking the time and energy in helping our nursing students learn. It is greatly appreciated.

Nursing Student:	
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BSN PROGRAM

tudent: Clinical Site:				
Date	Hours: Subtotal at end of page	Student and preceptor initia		
pontor Cignoturo:		Date:		
ceptor Signature: lent Signature:		Date:		